



Dear Partnering Provider & Team,

Upon receiving your natural biologic products, you need to unbox and store these products.

Frozen Biologics Delivered on Dry Ice:

- Open the box and remove the paperwork on top. The paperwork will include the biologic product lot and batch numbers, *also located on the labels on the side of the products themselves.*
 - There will be paperwork on handling and storage of the products. *All frozen products will require the same storage methods.*
- Remove the biologics from the box and place them in the -86 degrees C cryogenic freezer. When ready for use, you will remove the biologics from the freezer and unthaw them for use.
- Take the box with dry ice and throw it out or keep it.
- You will fill out the usage card located in the box, and keep it in your patient files that the product is used on.

Lyophilized (Powdered) Product:

- Open the box and remove the paperwork on top. The paperwork will include the biologic product lot and batch numbers, *also located on the labels on the side of the products themselves.*
- These products will not come on dry ice and are shelf stable. Remove the products from the box and store them in a dry area. *Do not store these products in the -86 C freezer!*
- When ready for use, reconstitute the products and use them immediately.
- You will fill out the usage card located in the box, and keep it in your patient files that the product is used on.